

# CCH Access™ Practice

## Welcome to CCH Access Practice 2020-5.0

This bulletin provides important information about the 2020-5.0 release of Practice. Please review this bulletin carefully. If you have any questions, additional information is available on CCH [Support Online](#).

## New in this Release

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We [previously announced](#) that CCH Access would discontinue support of Internet Explorer as of November 30, 2021. [CCH Access desktop system requirements](#) now reflect the following changes, effective with release 2020-5.0:

- CCH Access will now automatically install Microsoft Edge WebView2 Runtime if it is not present. This library is used by CCH Access, Microsoft Office, and many other desktop applications to display content from the web.
- Some features of CCH Access, such as online help and e-file status, have historically opened in Internet Explorer. Now, the CCH Access software will open using the default web browser selected in Windows.
- CCH Access started installing the Microsoft Visual C++ Redistributable with release 2019-5.0 in November 2020. This library is no longer used by CCH Access and will be removed from the installation process in a future release. CCH Access will not remove this library from your computer because it may be used by other software.
- With the move to WebView2, the Adobe Plugin in Internet Explorer will no longer be used for the preview or printing of invoices. This means that any prior issue that necessitated the enabling of 32bit Access will be completely resolved and no longer encountered. With the release of Practice 2020-5.0 there are no known reasons to enable 32bit Access. If 32bit is currently enabled, it will automatically be restored to 64bit by the update process.

## 2-Step Verification

All users using CCH Login must complete 2-Step Verification the first time they log in to the CCH Access desktop software following the 2020-5.0 release on October 31, 2021. If you selected Trust this device during login before this release, the device trust must be renewed because WebView2 has replaced Internet Explorer for this feature. 2-Step Verification Device Trust in other web browsers is not affected. Additionally, 2-Step Verification is not applicable to any account using Federated Services authentication for CCH Access.